API · COMMUNICATION PROTOCOL

Service specifications

We integrate your suppliers with EFI Asistencia through our API protocol

Through our EFI API you can securely obtain the information of the services that are managed through EFI Asistencia, thus integrating them with the rest of your company's applications.

YOU
Assistance
company

CRM

ERP

EFI API
Communication
protocol

EFI
Global
management
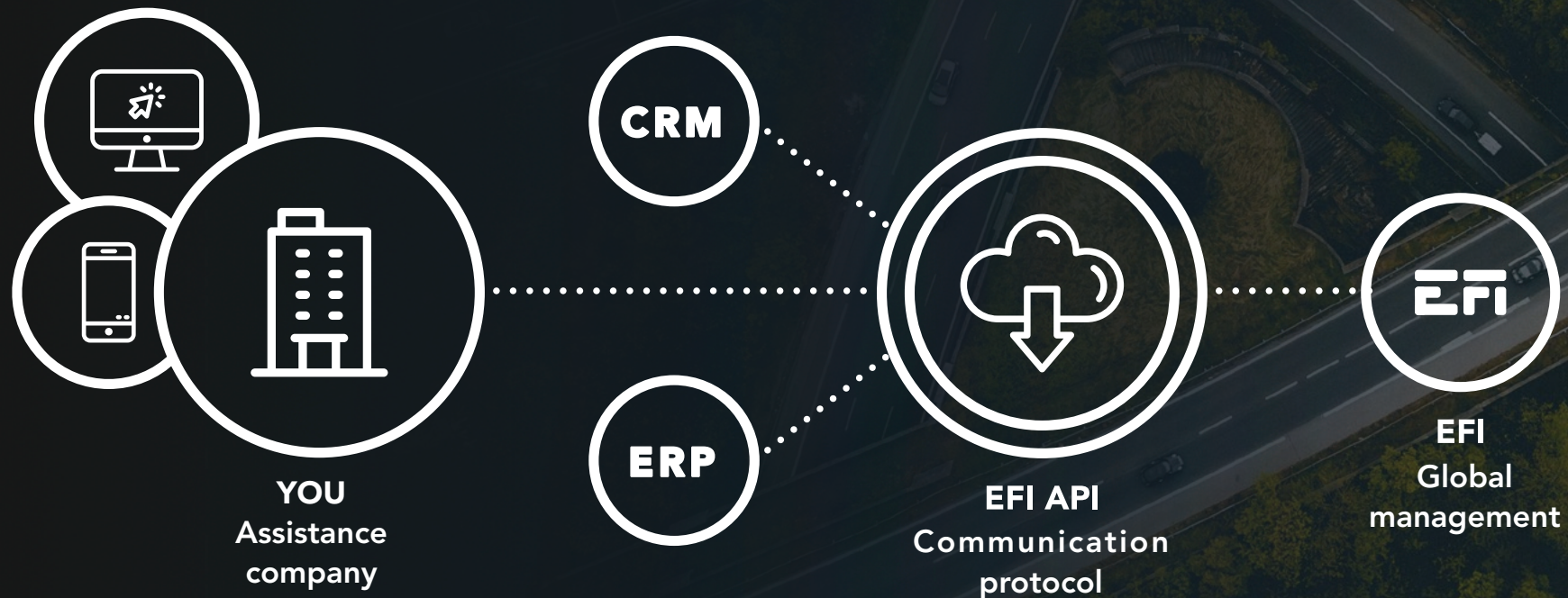
01. # CHARACTERISTICS

Our EFI API communication protocol allows you to collect data from all the services you currently manage through the EFI Asistenciaapplication, to connect them with your company's **CRM** o **ERP**.

The EFI API – APPLICATION PROGRAMMING INTERFACE – communication protocol is based on the REST-Full web service, in which communications are carried out by exchanging parameters in JSON format – JAVASCRIPT OBJECT NOTATION –.

■ Facts of interest from the EFI API

· It is a **RESTfull API** (It is based on <u>REST</u> architecture).

· With the API you can interact with **EFI Asistencia** just like other client applications (EFI Web and GA).

· The **JSON format** is used for the data structure, this allows data to be extracted and dealt with by multiple tools.

· <u>You can create, consult and modify the resources used in EFI Asistencia (bases, vehicles, users, services, invoices...).</u>

· **It's safe.** The authentication used is through a token associated with a user.

· It allows **integrations with other applications** with little investment in development, because all languages use libraries to work with this protocol.
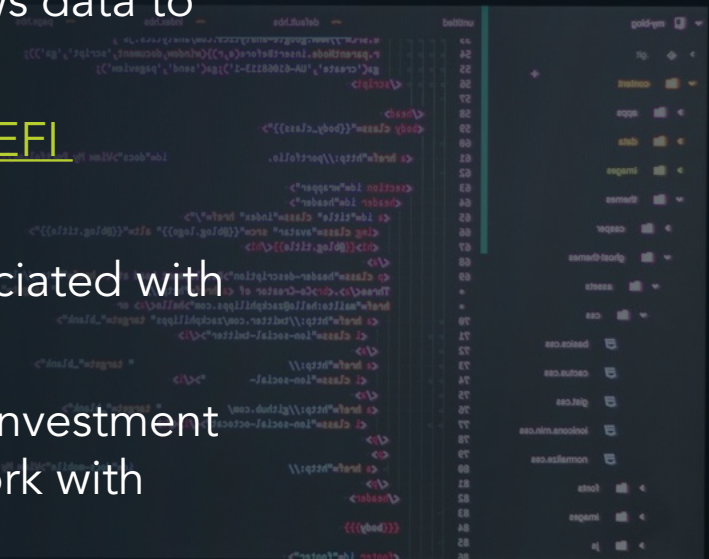
■ Information provided to the user by the EFI API

· Client's company.

· File.

· **Insured data:** name and telephone number.

· **Vehicle data:** brand, model and license plate.

· Information on the breakdown/intervention/service.

· Origin data.

· Destination data.

· **Dates and/or times that affect the service:** intervention, arrival and completion.

· Means and users who perform the service.

· **Billing information**: concepts, invoices, budgets and rates.

EFI

Shall we talk?

comercial@efiasistencia.com